



## Cornerstone Pediatrics Associates, Inc.

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**Children's Hospital Location:**

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### **Dear Parent,**

Cornerstone Pediatrics does not mail patient statements (bills) due to struggles with collecting patient balances in a timely manner. For several years our office payment policy for All patients is that we require a valid credit, debit or HSA/FSA card to be maintained on file as a guarantee of payment for any outstanding patient balances after all insurance has been processed.

This policy gives Cornerstone Pediatrics authorization to charge the card on file for any balances the patient is responsible for, after insurance has processed the claim. If you have received an updated card, your card is stolen/lost or your account has been closed, please notify our office as soon as possible. Declined transactions or closed accounts without an alternative method of payment, will be assessed a \$50 penalty.

### **Our Promise to You**

Please be assured that we do not keep any credit card information where it can be accessed in the office. We use a secure gateway that is completely compliant, as required by the Payment Card Industry Data Security Standard (PCI-DSS).

Your explanation of benefits will continue to be available from your insurance carrier, which will explain how much of your office visit was covered by insurance and how much you are responsible to pay.

We appreciate your understanding and cooperation with our office payment policy.

Sincerely,

Physicians of Cornerstone Pediatrics