# **Common Questions**

## Are you taking new patients?

At Cornerstone Pediatrics our goal is to provide the best medical care to our patients and their families. Due to the enormous growth in the area we have found the need to temporarily close our practice to incoming patients in order to properly care for our existing families. As a result, we are currently only accepting newborn patients and their families. We are putting families, who desire to come to Cornerstone Pediatrics, on a waiting list and we hope to open the practice again in summer 2025. We have a "Meet the Doctor" night at each location on the second Tuesday of each month for expectant parents. Call our office for more information and to sign up.

## I am having a baby and would like to have one of your providers as our pediatrician, What do I need to do?

When you check in at the hospital, let Labor and Delivery know that one of the providers form Cornerstone Pediatrics is going to be your child's provider. If you are delivering at AdventHealth Avista Hospital or CommonSpirit St. Anthony North Hospital, New life will notify our office when your baby has arrived. One of our providers will be in to visit you and your newborn within 24 hours of delivery. If you are delivering elsewhere, please ask the facility to release your child's birth information and discharge summary to Cornerstone Pediatrics.

# Are You affiliated with any hospitals for newborn care?

All of our providers have hospital privileges at both AdventHealth - Avista Hospital and CommonSpirit - St Anthony North Hospital.

# When do I bring my newborn into the office to be seen for the first time?

We usually see your newborn in our office for the first time at around 4 days of life. When the doctor visits your child in the hospital, they may ask you to come in sooner if there are any concerns.

#### Do your providers perform circumcisions and where?

Our providers want to make sure babies are eating properly and gaining weight before performing circumcisions. As a result, our providers prefer to do circumcisions outpatient in our office, where they also have the support of the nurses and medical assistants, rather than in the hospital. However, they can perform them in the hospital as needed.

## How often does my child need a well exam?

If your child is 2 years of age or older, it is recommended they see their primary care provider annually for a well visit and any age-appropriate vaccinations. It is important to remember that forms for school, camps and athletics require a well exam within the previous 12 months, and expire one year after the date of their last exam.

Infants are rapidly changing and developing. To make sure they are healthy and hitting all their developmental milestones, our providers like to see their infant patients at 4 days, 2 weeks, 1 month, 2, 4 and 6 months, 9, 12, 15, 18 and 24 months of age.

#### Will my child see their primary care provider at all visits?

For continuity of care and to build strong relationships, our providers prefer to see their own patients for all annual well visits and consults. However, if your child is sick and needs to be seen right away, sick visits are scheduled with any available provider if your primary care provider is unavailable.

# How long does it take to get forms completed for school, athletics and summer camps?

We kindly ask that parents allow 5 to 8 business days for the completion of all paperwork. Our providers do their very best to get paperwork completed in a timely manner, but it is important to remember that they do not work every business day and share time working between our two office locations. Forms are completed during their lunch hours and after seeing patients at the end of the day. Emergencies happen and things get overlooked and forgotten, but we ask that you please plan ahead when paperwork is needed.

#### What insurance do you take?

We take most commercial insurances, but there are some plans we are not in network with. We ask that you please send an image of the front and back of your insurance card, so that we can verify coverage. If you are looking to change insurances, contact us before finalizing your decision to make sure you switch to an insurance we are in network with.