



*Helping to Grow
Healthy Families*

Cornerstone Pediatric Associates, Inc.

Robert C. Bucknam, MD • David L. Steitz, MD • David M. Miller, MD
Karrin B. Mezarina, MD • Jon-Paul Jordan, MD • Erica Persichetti, CPNP, FNP-BC

Avista Location:
90 Health Park DR, Suite #160
Louisville, CO 80027
Phone (303)673-9030

Children's Hospital Location:
469 State HWY 7, Suite #400
Broomfield, CO 80023
Fax (303)604-1095

Dear Parent,

Cornerstone Pediatrics has discontinued its previous practice of mailing Patient Statements (Bills) due to our continued struggle to collect patient balances in a timely manner. For those who have always paid their balances in a timely manner, we appreciate your conscientiousness and apologize for any inconvenience this may cause.

What this means for you

You will no longer receive bills in the mail from Cornerstone Pediatrics however, you may review your statements online through the patient portal. We have a new financial policy that applies to ALL insured patients. We now require a credit card on file as a guarantee of payment for any patient balances after insurance processing. If you choose not to put a credit card on file, payment in full will be collected at the time of service.

This policy authorizes Cornerstone Pediatrics to charge the credit card on file for any patient-responsible balances received after insurance processing. If your credit card account is closed, please notify us as soon as possible. Declined transactions or closed credit card account without alternative method of payments will incur a \$50 penalty.

Our promise to you

You will receive a courtesy call before your card is charged for any remaining patient balance greater than \$200.00 after your insurance plan has processed your claim.

Please be assured that we do not keep any credit card information on file or on any of the computers here in the office. We use a secure gateway that is completely compliant, as required by the Payment Card Industry Data Security Standard (PCI-DSS).

Your Explanation of Benefits will continue to be available from your insurance carrier that explains how much of your office visit they paid and how much you are responsible to pay.

We appreciate your cooperation in complying with our office policy.

Sincerely,

Physicians of Cornerstone Pediatrics