

# Common Questions

## **Are you taking new patients?**

If you are in need of a pediatrician in the Boulder/Denver Metro area, we are currently receiving new patients. All providers are accepting newborns and most providers are accepting children and adolescents of all ages. We have a "Meet the Doctor" night at each location on the second Tuesday of every month. To schedule an appointment or sign up for our "Meet the Doctor" night, please call our office at 303-673-9030. We look forward to hearing from you.

## **I am having a baby and would like to have one of your providers as our pediatrician. What do I need to do?**

When you check in at the hospital, let Labor and Delivery know that one of the providers from Cornerstone Pediatrics is going to be your child's doctor.. If you are delivering at Avista or St. Anthony North, New Life will notify our office when your baby has arrived. One of our doctor's will be in to visit and check on you and your newborn. If you are delivering elsewhere, please ask the facility to release your child's birth information and discharge summary to Cornerstone Pediatrics.

## **Are you affiliated with any hospitals for newborn care?**

All of our doctors have rights at Avista Adventist Hospital and doctor's Bucknam Miller and Jordan have rights at St. Anthony's North.

## **When do I bring my newborn into the office to be seen for the first time?**

We usually see your newborn in our office for the first time at around 4 days old. When the doctor visits your child in the hospital, he may ask you to come in sooner if he has any weight or bilirubin concerns.

## **Do your doctor's perform circumcisions and where?**

Our doctor's like to perform circumcisions in the hospital, but if they are unable to complete the circumcison before you and your newborn are discharged, it can be performed in either of our offices. Many insurance companies are no longer paying for circumcisions done in the hospital.

## **How often does my child need a well exam?**

If your child is 2 years of age or older, it is recommended they see their primary care provider annually for a check up and any age-appropriate vaccinations. It is important to remember that forms for school and athletics require a well exam within the previous 12 months, and expire one year after the date of their last exam.

Infants are rapidly changing and developing. To make sure they are healthy and hitting all their infant milestones, our providers like to see their infant patients at 4 days, 2 weeks, 1 month, 2, 4 and 6 months,9,12,15,18 and 24 months of age.

## **Will my child see their primary care provider at all visits?**

For continuity of care and to build strong relationships, our providers prefer to see their own patients for all annual well visits. However, if your child is sick and needs to be seen right away, sick visits are scheduled with any available provider if your primary care provider is unavailable.

**Which hospital does Cornerstone Pediatrics admit patients to?**

Cornerstone Pediatrics admits patients to Children's Hospital North or Presbyterian St Lukes depending on their insurance coverage.

**When does my child stop seeing the pediatrician?**

Our providers are highly trained in treating newborns, infants, toddlers, children, adolescents and young adults, and we typically see patients through their first year of college or until they turn 19 years old. At that point, it is recommended that your child establish care with an adult doctor.

**Do you have extended and weekend hours?**

Our office is open Monday through Friday and our phones are answered from 8:30am to 4:30pm and closed for lunch from 12:00 to 1:30. Three nights a week, we have a provider that has extended hours and will see patients later. We do not have night or weekend hours, but we always have a doctor on call. We have a partnership with the Children's Hospital triage nurses who field calls when our office is closed, and will forward calls to our on call provider as necessary. Call our normal office number for assistance after business hours.

**Do your providers see patients at both office locations?**

Yes, our providers rotate between both offices so your child can see their primary care physician at whichever location is most convenient for you.

**Do you take my insurance?**

Cornerstone Pediatrics is considered "in network" for most insurance plans offered in the area. Please keep in mind that there are individual plans, through some carriers, and offered through the exchange, that do not include Cornerstone Pediatrics as one of their "in network" providers, or require you to use one of their affiliated providers. To make sure your visit will be covered, please contact your insurance carrier to make sure Cornerstone Pediatrics and our providers are covered on your plan. When scheduling your first appointment, or if you have changed insurance, we ask that you email a copy of the front and back of your insurance card to our office at [frontdesk@cornerstonepeds.co](mailto:frontdesk@cornerstonepeds.co).

We do not take Medicaid or CHP+.